

# HUAWEI MATE 9 **PRO**



DUAL CAMERA

Quick Start Guide



## For more information

Go to <http://consumer.huawei.com/en/> to download the user guide for your device and read the FAQ, privacy policy, and other information.

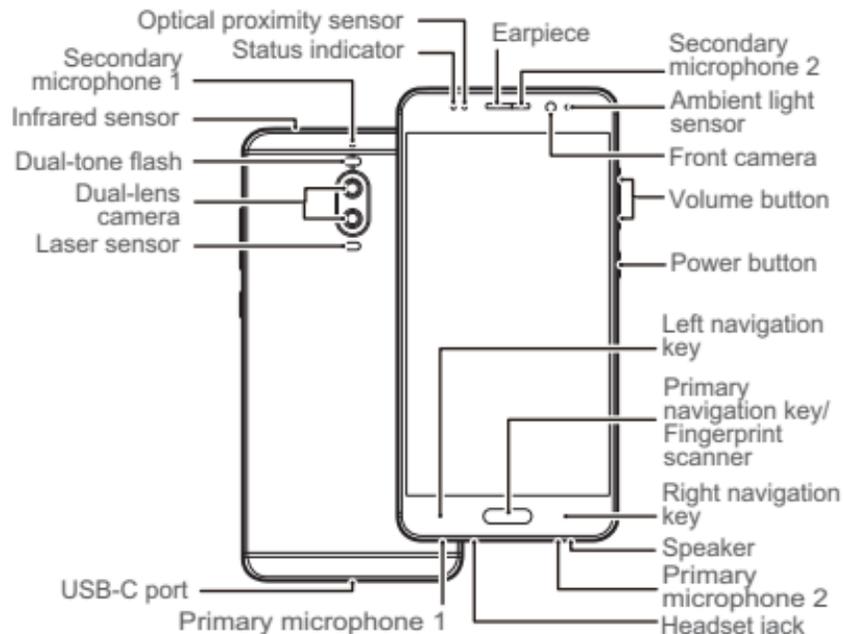
Go to **Settings > About phone > Legal information** to read the legal information.

Please visit <http://consumer.huawei.com/en/support/hotline/> for the most up-to-date contact information for your country or region.

# Your phone at a glance

Before you start, let's take a look at your new phone.

- To turn on your phone, press and hold the power button until your phone vibrates and the screen turns on.
- To turn off your phone, press and hold the power button, and then touch .
- **i** To forcibly restart your phone, press and hold the power button until your phone vibrates.

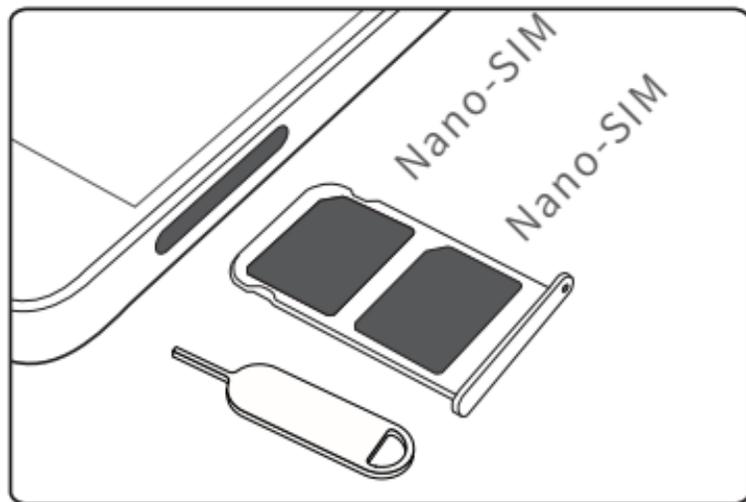


## Getting started

Follow the instructions in the following figures to set up your phone.

- i** • Do not insert or remove a SIM card while your phone is on.
  - Ensure that the SIM card is in the correct position and keep the card tray level when inserting it into your phone.
- ⊘** Please exercise caution when using the SIM ejector pin to avoid hurting your fingers or damaging your phone. Store your pin in a safe place out of the reach of children to prevent them from swallowing it or injuring themselves by accident.

- ⚠** Insert the SIM card into the correct card slot to ensure that it can be recognized by the phone.



## Dual card dual standby single pass

Your phone supports only dual card dual standby single pass, which means you cannot use both SIM cards for calls or data services simultaneously.

- When you are on a call using SIM card 1, SIM card 2 cannot be used to make or answer calls. If someone calls SIM card 2, the caller will hear a voice message similar to "The subscriber you dialed is out of the service area" or "The subscriber you dialed cannot be connected for the moment, please try again later." The actual message will vary by service provider.

- When you are using SIM card 1's data service, SIM card 2's data service will be disabled.

Your phone's single pass feature helps reduce power consumption and increase your phone's standby time. It is not related to your service provider's network conditions. It may be a good idea to contact your service provider and subscribe to missed call reminder and related assistance services to avoid the conflicts mentioned above.

# Safety Information

Please read all of the safety information carefully before using your device to ensure its safe and proper operation and to learn how to dispose of your device properly.

## Viewing the safety and regulatory information

For more information on safety, touch **Settings > About phone > Legal information > Safety information**.

For more information on regulation, touch **Settings > About phone > Authentication info**.

## Operation and safety



- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Using an unapproved or incompatible power adapter, charger, or battery may damage your device, shorten its lifespan, or cause a fire, explosion, or other hazards.
- Ideal operating temperatures are 0 °C to 35 °C. Ideal storage temperatures are -20 °C to +45 °C.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the

pacemaker and do not carry the device in your front pocket.

- Keep the device and the battery away from excessive heat and direct sunlight. Do not place them on or in heating devices, such as microwave ovens, stoves, or radiators.
- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- While flying in an aircraft or immediately before boarding, only use your device according to instructions provided. Use of a wireless device in an aircraft may disrupt wireless networks, present a hazard to aircraft operation, or be illegal.

- To prevent damage to your device's parts or internal circuits, do not use it in dusty, smoky, damp, or dirty environments or near magnetic fields.
- When charging the device, make sure the power adapter is plugged into a socket near the devices and is easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not use, store or transport the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire.

- Dispose of this device, the battery, and accessories according to local regulations. They should not be disposed of in normal household waste. Improper battery use may lead to fire, explosion, or other hazards.
- Use only the following listed AC Adapters/Power Supplies: HUAWEI: HW-050450B00, HW-050450E00, HW-050450U00, HW-050450A00.

## **EU regulatory conformance**

### **Body worn operation**

The device complies with RF specifications when used near your ear or at a distance of 0.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal

components. Keep the device away from your body to meet the distance requirement.

The highest SAR value reported for this device type when tested at the ear is 0.96 W/kg, and when properly worn on the body is 0.98 W/kg.

### **Statement**

Hereby, Huawei Technologies Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and 2009/125/EC.

The most recent, effective version of the DoC (declaration of conformity) can be viewed at <http://consumer.huawei.com/certification>.

The following marking is included in the product:

CE 0682 Ⓢ

This device may be operated in all member states of the EU.

Observe national and local regulations where the device is used.

This device may be restricted for use, depending on the local network.

### **Restrictions in the 2.4 GHz band:**

**Norway:** This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.

### **Restrictions in the 5 GHz band:**

WLAN function of this device is restricted only to indoor use when operating in the 5150 to 5350 MHz frequency range.

### **FCC Regulatory Compliance**

#### **Body worn operation**

The device complies with RF specifications when used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal

components. Keep the device away from your body to meet the distance requirement.

### **Certification information (SAR)**

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

The highest SAR value reported to the FCC for this device type when using at the ear is 1.49 W/kg, and when properly worn on the body is 0.66 W/kg, and when using the Wi-Fi hotspot function is 1.45 W/Kg.

### **FCC statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to

correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

## **Industry Canada compliance**

### **Body worn operation**

The device complies with RF specifications when used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

The highest SAR value reported to the IC for this device type when using at the ear is 1.49 W/kg, and when properly worn on the body is 0.66 W/kg.

### **IC Statement**

This device complies with CAN ICES-3 (B)/NMB-3(B).

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### **Restrictions in the 5 GHz band:**

Within the 5.15 to 5.25 GHz band, UNII devices will be restricted to indoor operations to reduce any potential for

harmful interference to co-channel Mobile Satellite System (MSS) operations.

# Legal Notice

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## Privacy Policy

To better understand how we protect your personal information, please see the privacy policy at <http://consumer.huawei.com/privacy-policy>.

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The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Note: Remember the Google account your phone last logged in to.

During an untrusted factory settings restoration or microSD card-based update, Google's anti-theft mechanism requires you to enter the Google account your phone last logged in to on the startup navigation screen for identity authentication. Your phone can properly power on only after the identity authentication passes.

Please visit <http://consumer.huawei.com/en/support/hotline> for recent updated hotline and email address in your country or region.



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Model: LON-L29

